



*Round Rock Municipal Court
301 West Bagdad Ave., Suite 120
Round Rock, Texas 78664
Phone: (512) 218-5480
Fax: (512) 218-7079*

Customer Survey & Comment Card

Please rate the following?

When calling Municipal Court, how would you rate the court "Message Director"?:

Low High
1 2 3 4 5

Additional Comments:

How did you feel after serving jury duty?

Low High
1 2 3 4 5

Additional Comments:

How would you rate the information provided on the Municipal Court Webpage:

Low High
1 2 3 4 5

Additional Comments:

How would you rate your visit to Municipal Court?

Low High
1 2 3 4 5

Additional Comments:

Did you find the information provided on the citation form helpful?

Low High
1 2 3 4 5

Additional Comments:

Was there adequate staff available to assist you?

Low High
1 2 3 4 5

Additional Comments:

Was the information provided by staff adequate and informative?

Low High
1 2 3 4 5

Additional Comments:

Were the staff friendly and demonstrate a good attitude & tone of voice:

Low High
1 2 3 4 5

Additional Comments:

Check each place you appeared:

Low High

() Municipal Clerk's office () Juvenile Court () Adult appearance docket () Pre-trial Docket () Judge Trial Docket
() Jury Trial Docket () Indigent Docket () Conference with the Prosecutor

Is there anyone you would like to recognize who was especially helpful?

Do you have other comments or suggestions?

If you would like the Court Administrator to contact you, please complete the following:

Name:

Phone #:

E-mail Address:

****Please mail to the address listed above or e-mail to tglaeser@round-rock.tx.us****